

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id
Client Servicing	Rupali Nevrekar	J.P. Morgan Chase Bank, N.A., 9th Floor, Tower A, Block 9, Nirlon Knowledge Park, Western Express Highway, Goregaon (East), Mumbai 400 063	+912261574223	rupali.nevrekar@jpmchase.com
Head of Operations & Client Services	Milind Akerkar	J.P. Morgan Chase Bank, N.A., 9th Floor, Tower A, Block 9, Nirlon Knowledge Park, Western Express Highway, Goregaon (East), Mumbai 400 063	+91 22 66492532	milind.akerkar@jpmchase.com
Compliance Officer	Tejal Shah	J.P. Morgan Chase Bank, N.A., 9th Floor, Tower A, Block 9, Nirlon Knowledge Park, Western Express Highway, Goregaon (East), Mumbai 400 063	+912261573037/ +912266492553	tejal.p.shah@jpmorgan.com
CEO	PD Singh	J.P. Morgan Tower, Off CST Road, Kalina, Santacruz East, Mumbai, 400098	+912261573000	pd.singh@jpmorgan.com

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 CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
 SEBI at <https://scores.gov.in/scores/Welcome.html>
 Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.